

ORIGINAL



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## ARIZONA CORPORATION COMMISSION

4760

## UTILITY COMPLAINT FORM

Investigator: Jenny GomezPhone:Fax:Priority: Respond Within Five DaysOpinion      No. 2012 - 103444Date: 4/26/2012Complaint Description:      08A Rate Case Items - Opposed  
N/A Not ApplicableFirst:Last:Complaint By:      Jeanne

Walters

Account Name:      Jeanne WaltersHome: (000) 000-0000Street:Work:City:      Show LowCBR:State:      AZ      Zip: 85901is:Utility Company:      Watco, Inc. \*\*Silver Well Service CorporationDivision:      WaterContact Name:Contact Phone:Nature of Complaint:DOCKET NO. W-20475A-12-0143  
OPPOSED RATE INCREASE

S.L.E.N.I.O.

Show Low, AZ 85901

Arizona Corporation Commission

DOCKETED

APR 30 2012

DOCKETED BY

Jm

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2012 APR 30 P 12:17

RECEIVED

Re: April 2012, Watco, Inc application for a Rate Increase.  
Docket Number: W-20475A-12-0143

Dear Commissioners,

Regarding this WATCO water rate increase this needs to be stopped, blocked, changed. Their income far exceeds their working capabilities. \$44,000 plus to read a meter once a month and we have no say in this matter when so many are at poverty level, unemployed, disabled!

For whom is this water commission working? Obviously not for the common person. The last water rate you people approved did nothing for our sub-division. Anyone there doing their homework for the people being charged these rates?

When was the last PROFESSIONAL audit?

They are receiving \$76,560 a year JUST for their base of \$22 a month with 290 connections they say are here, in silver Lake Estates. AND this is only OUR sub-division. This does not include other WATCO users in the other sub-divisions.

A proposed rate of \$15 a month at a base of 3000 gallons and .001 charge after 3000 gallons has been suggested. WE, as a group, understand this to be more than fair for our people.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Let them take some of THEIR income to keep THEIR company going. DON'T take from ours.

Sincerely,  
Jeanne Walters  
Secretary of S.L.E.N.I.O.  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket Control.  
\*End of Comments\*

**Date Completed:** 4/26/2012

**Opinion No.** 2012 - 103444

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